

# SERVICES

WE SERVICE WHAT WE SELL





# EQUIPMENT SERVICE & REPAIR

## WE SERVICE WHAT WE SELL

**General Distributing** has a dedicated service and repair department that can work on and repair most major welding and plasma cutting equipment. If we've sold you any piece of equipment, we will fix it for you. Our **Miller Certified Service Technicians (CST)** are committed to quality service with efficient turnarounds to help you maintain your production and product quality.

If you have any questions regarding service and/or repair of your equipment, please contact our technician department.

## AUTHORIZED WARRANTY REPAIR CENTER

We are an authorized warranty repair center for **Miller**, **Hobart**, **Hypertherm**, and **Esab**. We can also service and repair many other top name manufacturers. If you have any issues or questions about your machine, let us know and we'll take a look at it.



# EQUIPMENT TRAINING & DEMOS

## DEMO LAB

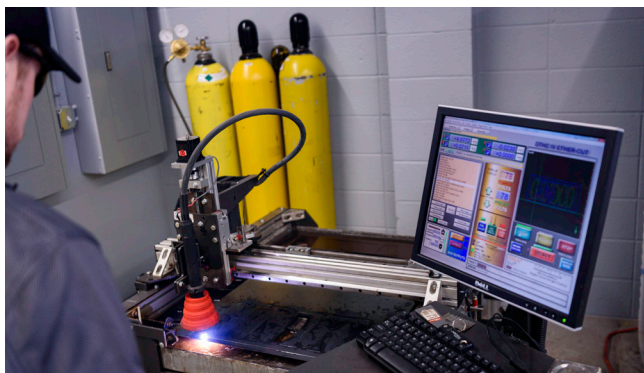
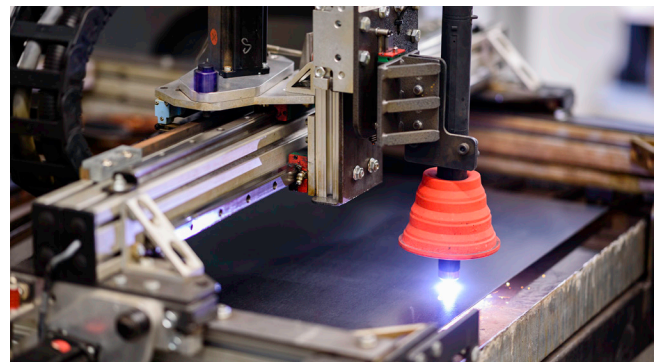
General Distributing has onsite Demo labs at all of our locations so that customers can try out equipment before they buy or learn how to use the equipment they already purchased to its maximum capability. Our Great Falls location has an 1,800 sq. foot demo lab that includes:

- **Industrial Ironworkers**
- **Large Bandsaw**
- **Welding & Cutting Equipment**
- **Overhead Ventilation System**

We're always moving items through our demo lab to give our customers the opportunity to try out a variety of equipment. Make sure to stop in and check out our newest models.

## CLASSES & TRAINING

Our employees are continually trained on new products and processes in order to introduce new ideas to our customers and help them improve their productivity. We offer a variety of classes and training programs tailored to the needs and requirements of our customers throughout the year. We're often able to involve the outside expertise of our manufacturers within our training to enhance the classes we offer.



# CYLINDER SERVICES

## WE ENSURE CYLINDERS ARE SAFE AND COMPLIANT

General Distributing has on-site ASTM Level-II certified technicians to ensure all our cylinders are safe and compliant using two very detailed and precise ways:

### 1. ULTRASONIC TESTING

General Distributing uses the latest UE machine from Hexagon Digital Wave called The UE17 to provide Ultrasonic Cylinder Examination. This machine:

- Detects internal defects that decrease cylinder life
- Allows inspection without valve removal
- Avoids moisture and contamination during testing
- Determines wall thickness to ensure container does not collapse under pressure
- Preserves integrity of the cylinder

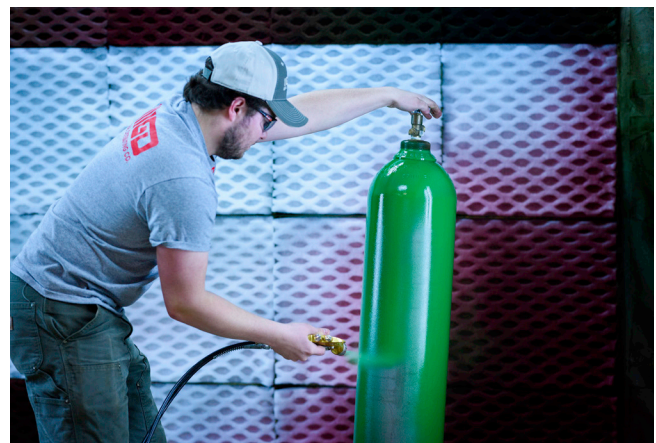
### 2. HYDROSTATIC TESTING

We operate a Galiso Hydrostatic Tester for a process called hydrostatic testing. Hydrostatic testing is the industry standard method of re-qualifying/re-certifying compressed and packaged gas cylinders. The process involves in-depth visual examinations of both the interior and exterior of the cylinder, along with a water pressure test to confirm pressure-holding ability. Cylinders We Test:

- Hp Steel Cylinders
- Aluminum Cylinders
- Co2 Cylinders
- Small Medical
- SCBA's
- Various Special Permit Cylinders
- Acetylene



## STATE OF THE ART CYLINDER EXTERIOR BLASTING AND PAINTING OPERATION



For cylinders that are structurally sound but need cosmetic improvement, our cylinder blasting machines remove all paint, scale, and exterior contaminants from the tank. During this process it also gives our test department the chance to closer inspect the condition of the cylinder for any flaws or accidental damage. The new, clean cylinder is then ready for our application of tough new paint that protects the asset from any elements that might cause danger to the cylinder.



# CRYOGENIC SERVICES

## CRYOGENIC DESIGN, INSTALLATION, MAINTENANCE & DIAGNOSTICS

General Distributing installs and oversees many of Montana's cryogenic gas installations. We have certified staff to install industrial and medical oxygen, industrial argon, and industrial nitrogen manifold systems to make sure that the gas you ordered from us goes where it needs to at the pressure it needs to.



If your company is considering whether or not to implement any kind of gas piping system, in the late stages of planning, or even getting ready to complete the installation, we can help you make it successful and safe. We understand the level of importance for perfectly planned systems, and can help assist in the proper introduction of these gases into:

- **Hospitals And Surgery Centers**
- **Labs And R&D Centers**
- **Industrial Facilities & Welding Labs**
- **Food Processing Plants**
- **Schools**

Regardless of the size of our customers or location or issue, we will go above and beyond to solve your problem, whatever it is. We understand that in Montana, where there can be miles and miles between towns, getting the service and attention you need can sometimes seem difficult, but we make sure that the distance is never an obstacle or a deterrent.

# EQUIPMENT RENTAL

**General Distributing** has a robust rental equipment fleet available at all of our locations to help you complete any project. Our rental equipment is regularly serviced and maintained so it works when you need it. Whether you have a short-term project, or just need a “fill-in” while your equipment is being serviced or repaired, we’re here to help you get the job done. Our equipment is available to rent by the day, week or month.



**110 VOLT MIG**

- Weldmark



**110-220 VOLT  
MULTI PROCESS WELDERS**

- Miller 200



**220 VOLT  
MULTI PROCESS WELDERS**

- Miller Multimatic 255



**ENGINE DRIVEN  
WELDERS/GENERATORS**

- Miller Bobcat
- Miller Trailblazer
- Miller Big Blue Diesel Units



**PLASMA CUTTERS**

- Hypertherm 30 Air
- Hypertherm 45xp
- Hypertherm 65



**MAGNETIC DRILLS**

- Hougen 904s



**VIEW ONLINE**

To view the complete list of our rental fleet please visit [www.gendco.com/rental-equipment/](http://www.gendco.com/rental-equipment/)



<https://www.gendco.com>



# E-COMMERCE

**General Distributing** is dedicated to making it easier and more convenient for our customers to do business with us so we provide you with 24/7 access to online account management and ordering. Manage your account and shop from anywhere at any time.

## ORDER ONLINE

- Place orders 24/7
- Product Search
- Easy Reordering
- Access Contract Pricing
- Create Custom Order Lists

## MANAGE YOUR ACCOUNT

- View & edit account information
- Make payments
- Access & download documents
  - *Proof of Delivery*
  - *Order History*
  - *Invoices*
  - *Receipts*
- View Cylinder Balances



**VISIT US ONLINE**

Create your account at [www.gendco.com](http://www.gendco.com)



# BRANDS YOU TRUST



#### GREAT FALLS

430 17TH AVE NE  
GREAT FALLS, MT 59404  
(406) 454-1351

#### GLENDIVE

720 N SARGENT  
GLENDIVE, MT 59330  
(406) 359-6114

#### HELENA

800 FLORENCE  
HELENA, MT 59601  
(406) 442-7737

#### BUTTE

701 SOUTH WARREN  
BUTTE, MT 59701  
(406) 723-5491

#### BOZEMAN

103 BRIDGER CENTER DR  
BOZEMAN, MT 59715  
(406) 586-5927

#### BILLINGS

1327 S 29TH ST  
W. BILLINGS, MT 59101  
(406) 259-5023